



International Organizations by UCB Africa

We offer intergovernmental and non-governmental organizations unique international expertise in social protection. To meet the very specific needs of these international entities, **we design customized solutions for personal insurance with utmost care.**

Our expertise is unique

Inter-governmental and non-governmental organizations are different from other structures:

We understand your challenges

- **Protecting your employees throughout the world.**
- **Providing efficient management in high-risk areas.**
- **Delivering personalized support whatever the culture and living situation.**
- **Protecting your budgets and ensuring continuous coverage for your employees.**

We have the expertise

- We use our unique expertise in managing customized insurance schemes (health, contingency, care, etc.) and in providing support services (assistance, remote consultation, EAP, health checks, etc.).
- We design coverage and services based on your specific needs and offer you seamless integration of your new contract with UCB Africa.

- Our dedicated 'Implementation' team brings together cross-functional processes and skills to take over existing schemes or manage the transition from one scheme to another with ease.



Our approach is proven and based on deep experience

- Assessment of your needs and specifics.
- Analysis of existing services.
- Creation of customized schemes with our insurance partners.
- Advice and support when preparing for tenders.
- Help in obtaining sought-after services in compliance with the applicable laws.
- Support when changing insurance scheme, from insured to self-insured coverage (and vice versa).
- ISO 9001-certified management.

We protect your employees and your budgets at all key moments

- 360° cost management approach: prevention, support, preferential rates, negotiation, second medical opinion, evacuation, data mining.
- Easy and efficient access to quality care throughout the world.

- No advance fee payment and personal digital member support.
- Global expertise to ensure a relevant medical follow-up service.
- Follow-up and reintegration of people on sick leave.



Your organization is unique, and so our service is too

➤ We support you whatever kind of organization you have:

- Inter-governmental or non-governmental organizations
- Insured or self-insured organizations
- Regional or global structures
- International officials or local staff
- Temporary or permanent employment contracts
- Consultants, etc

We manage your contract with the greatest attention to detail

- We provide you with multi-skilled, **multicultural and multilingual teams** who support your employees in managing their contract from start to finish, 24/7 and 365 days per year. We guarantee that your **healthcare costs will be reimbursed within three working days of** any request. In emergencies, we provide a care provision letter within two hours.

Thanks to our integrated healthcare network, **we have tariff and direct settlement agreements for outpatient and hospital treatment**



Our international medical network is unique in the world

- We have **built a global network of outpatient and hospital care providers**: hospitals, clinics, care or testing centers, specialist and general practitioners, imaging centers, laboratories, pharmacies, etc.

A vast direct settlement network

- Our global medical network has **12000 healthcare professionals in 140 countries**, including the USA. Thanks to this, international and non-governmental organizations with a UCB Africa contract benefit direct settlement and negotiated tariff agreements for both routine and hospital care.

Service quality that sets the standard

- We have signed **agreements with all these healthcare professionals guaranteeing clear processes and a high level of service for our beneficiaries**. These professionals are subject to a strict selection process and their service quality is regularly inspected. Our network is continuously developing in order to meet the changing needs of our customers.



A global partnership:

- › 1.2 million beneficiaries
- › A presence on every continent
- › Serviper yearces for beneficiaries accessible
- › 24/7 days a week and 365 days



Email: info@ucbafrica.com



Website:
www.ucbafrica.com



Address:
Kigali-Rwanda-Kicukiro-Gikondo